



THE ROYAL PORTFOLIO

COVID-19 Cancellation Policy

Should a guest contract COVID19 within 2 weeks of their arrival date in South Africa, The Royal Portfolio will either refund the booking less 5% admin fee (based on full value of the booking) or hold the funds in credit towards future travel within 24 months of original travel date.

- Proof of positive test result will be required.

If the guest's country introduces a mandatory quarantine in a government approved facility on return from South Africa, we will assist by either refunding the booking less a 5% admin fee (based on full value of the booking) or holding the funds towards a future booking within 24 months.

This does not apply to mandatory home quarantine.

Please note the COVID19 Terms & Conditions do not apply to The Private Residences. Should you have a cancellation due to any of the above reasons at a Private Residence, please contact the Reservations Team.