



HEAD CHEF

—  
BIRKENHEAD HOUSE  
HERMANUS



THE ROYAL PORTFOLIO

## SCOPE & GENERAL PURPOSE

The Head Chef at Birkenhead House ensures that all Kitchen personnel are working as a team in order to achieve the purpose of the company, which is *“to give our guests a complete experience and a perfect stay”*. The Head Chef oversees and directs all aspects of Kitchen Operations, to ensure that all hotel and guest requirements are met and kept at the highest standards of The Royal Portfolio.

---

## MAIN DUTIES & RESPONSIBILITIES

- Guest Satisfaction – ensure consistently high level of positive customer reviews/ comments
- Overall management of the Kitchen Department operations, budgets and targets – ensure cost and wastage targets are met, if not exceeded and health & safety audits are always passed
- Uphold all Kitchen systems, standards, hygiene and service to the highest level.
- Implementation and training on new menus, presentation and standards
- Manage all Kitchen staff daily in terms of work allocation, performance, standards, disciplinaries, rosters, leave, skills development and training.
- Be a confident delegator, an excellent leader and coach
- Must understand and live the Purpose and Value Statement of The Royal Portfolio

## REQUIREMENTS, QUALIFICATIONS & EXPECTATIONS

- Tertiary qualification from a recognised, accredited Chef School
- At least 2 years’ previous experience as Head Chef, Executive Sous Chef or Senior Sous Chef required
- Experience in a 5\* Hotel Kitchen essential
- Computer literate, including Word, Excel, Outlook
- Knowledge of HACCP, Hygiene, Health & Safety standards and best practices
- International travel an advantage
- Awareness of international food trends

Find out more on [The Royal Portfolio's Career page](#).

It is important that the candidate is able to work as part of a team and is a good cultural fit for The Royal Portfolio.

South African citizenship is advantageous. A valid work permit is essential if you are not in possession of a South African ID document.

To apply for this position please send your CV and a one page covering letter to: [careers@theroyalportfolio.com](mailto:careers@theroyalportfolio.com)

---

## CONNECT



[Facebook](#)



• [Instagram](#)



• [YouTube](#)



• [LinkedIn](#)

At the Royal Portfolio we are passionate about our guest experience. In order to achieve our Purpose, we seek to employ exceptional individuals whose personalities reflect our Purpose & Values

---

### PURPOSE & VALUES

To give our guests a complete experience and a perfect stay

### GUESTS

To be welcoming, genuine and warm  
To provide value and superior, personalised service  
To create an environment of relaxation and enjoyment

### STAFF

To have a culture of mutual respect, trust and integrity  
To recognise, reward and uplift  
To have passionate and expert staff

### COMPANY

To be financially sustainable  
To uplift local communities  
To promote conservation and protect the environment

---

### ABOUT THE ROYAL PORTFOLIO

The Royal Portfolio is a collection of luxury hotels in iconic South African destinations including Royal Malewane in the Greater Kruger National Park, Birkenhead House in the whale watching paradise of Hermanus, La Residence in Franschhoek and The Silo Hotel in a converted grain silo in Cape Town's V&A Waterfront.