

# SPA THERAPIST

## ROYAL MALEWANE | GREATER KRUGER

### SCOPE & GENERAL PURPOSE

Royal Malewane is looking for a Spa Therapist to deliver the most therapeutically beneficial, professionally elegant, and consistent body and beauty treatment available to our guest.

To give our guests a complete experience and a perfect stay.

### MAIN DUTIES & RESPONSIBILITIES

- All treatments, including signature treatments and retail product recommendations and sales.
- Evening treatments are required.
- Meet and greet guests.
- Ensure all duties are performed before guest arrival.
- Practices the highest standard of sanitation and tidiness in the spa.
- Presents an exemplary professional standard in dress, personal grooming, language, and healthy lifestyle.
- Romantic turndowns in guest rooms at night.
- Any other requests within reason, requested by management.



THE ROYAL PORTFOLIO

At the Royal Portfolio we are passionate about our guest experience. In order to achieve our Purpose, we seek to employ exceptional individuals whose personalities reflect our Purpose & Values

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### PURPOSE & VALUES

To give our guests a complete experience and a perfect stay

#### GUESTS

To be welcoming, genuine and warm  
To provide value and superior, personalised service  
To create an environment of relaxation and enjoyment

#### STAFF

To have a culture of mutual respect, trust and integrity  
To recognise, reward and uplift  
To have passionate and expert staff

#### COMPANY

To be financially sustainable  
To uplift local communities  
To promote conservation and protect the environment

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### ABOUT THE ROYAL PORTFOLIO

The Royal Portfolio is a collection of luxury hotels in iconic South African destinations including Royal Malewane in the Greater Kruger National Park, Birkenhead House in the whale watching paradise of Hermanus, La Residence in Franschhoek and The Silo Hotel in a converted grain silo in Cape Town's V&A Waterfront.

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### REQUIREMENTS & QUALIFICATIONS

- Massages, facials, manicures, pedicures, reflexology.
- 3-5 years working experience required.
- Lodge spa experience an advantage.
- Excellent English communication (written and spoken).
- Excellent personal appearance and hygiene.
- Must be computer literate (Word, Excel and Outlook).

The ideal candidate for the Spa Therapist position is one who can be dedicated, a leader and a team player. **Someone who will live the Purpose and Values of the Company and buy into our culture.**

[WWW.THEROYALPORTFOLIO.COM](http://WWW.THEROYALPORTFOLIO.COM)



It is important that the candidate is able to work as part of a team and is a good cultural fit for The Royal Portfolio.

South African citizenship is advantageous. A valid work permit is essential if you are not in possession of a South African ID document.

### CONNECT



To apply for this position please send your CV and a one page covering letter to:  
[careers@theroyalportfolio.com](mailto:careers@theroyalportfolio.com)