



THE ROYAL PORTFOLIO

At The Royal Portfolio we are passionate about our guest experience. In order to achieve our Purpose we seek to employ exceptional individuals whose personalities reflect our Purpose & Values.

PURPOSE & VALUES

To give our guests a complete experience & a perfect stay

GUESTS

- To be welcoming, genuine & warm
- To provide value & superior, personalized service
- To create an environment of relaxation & enjoyment

STAFF

- To have a culture of mutual respect, trust & integrity
- To recognize, reward & uplift
- To have passionate & expert staff

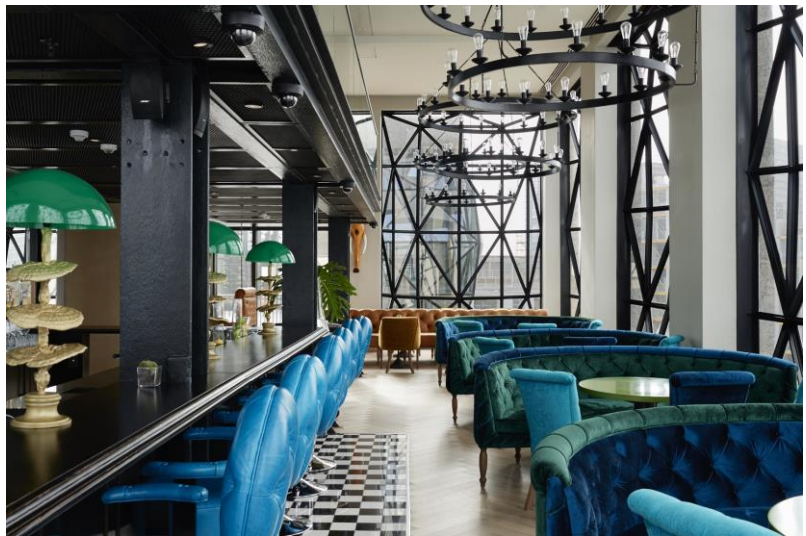
COMPANY

- To be financially sustainable
- To uplift local communities
- To promote conservation & protect the environment

ABOUT THE ROYAL PORTFOLIO

The Royal Portfolio is a collection of luxury hotels in iconic South African destinations including Royal Malewane in the Greater Kruger National Park, Birkenhead House in the whale watching paradise of Hermanus, La Residence in Franschhoek and The Silo Hotel in a converted grain silo in Cape Town's V&A Waterfront.

SPA THERAPIST THE SILO HOTEL | CAPE TOWN



SCOPE & GENERAL PURPOSE

The Silo Spa Therapist is responsible for offering guests a wide range of Body & Skincare treatments, in accordance with international spa standards, assist at reception and to achieve retail targets.

MAIN DUTIES & RESPONSIBILITIES

- To perform all spa treatments as set out by the standard operating procedures
- Ensure that retail targets are met.
- Attend all scheduled training as set out by management
- Ensure the cleanliness and hygiene of the Spa
- Carry out all tasks as set out by management to your best ability.
- To assist with Reception shifts when required

REQUIREMENTS & QUALIFICATIONS

- At least 6 months experience as a therapist within a spa & wellness environment
- In possession of a suitably recognised & relevant qualification in Body & Skincare (ITEC, SAAHSP, CIDESCO NDip in Somatology)
- Good communication skills (written and spoken)
- Efficient computer skills
- Must be prepared to work irregular hours as per business requirements
- Customer / staff focused
- Retail focused
- Friendly and professional demeanour
- Well Presented



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It is important that the candidate is able to work as part of a team and is a good cultural fit for The Royal Portfolio.

South African citizenship is advantageous. A valid work permit is essential if you are not in possession of a South African ID document.

CONNECT



To apply for this position
please send your CV and a one
page covering letter to:
careers@theroyalportfolio.com

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WWW.THEROYALPORTFOLIO.COM